

## **CENTENNIAL PARKLANDS SYDNEY**

SATURDAY 7<sup>th</sup> DECEMBER 2019

Gates Open at 12 Noon and event closes at 10pm.

Entry is located adjacent to Loche Avenue South of Grand Drive inside Centennial Park.

*NOTE: Venues and lineup may be subject to change.*

### Frequently Asked Questions

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#### 1. AGE POLICY

We advise that young people from 15 to 18 must be accompanied by a responsible adult (18 OR OVER). At the entrance, there will be a guardian and minors' lane and the guardian will be required to sign a waiver taking responsibility for the young person/s in their care. Both the guardian and minor shall be required to write each other's mobile telephone number on the others wristband, thus allowing for safety team to contact each of you if need be.

We advise that Good Things is a loud and high energy environment and as such not suitable for children under 15 and they will not be admitted. This includes babes in arms. We are making this policy based on our risk assessment and the advice from security and emergency services. We will not accept this policy as being discriminatory.

#### 2. FIRST AID

There will be first aid located adjacent to all stages to treat people who are genuinely ill or have injured themselves on the day. Try to minimize your demands on them if it does not relate to real issues as they have a very long and demanding day. More than 50% of all first aid calls are related to cut feet and sunburn – please wear shoes and bring sunblock.

### 3. SAFETY AT GOOD THINGS

You must have current Photo ID to enter. All patrons must have a ticket and it is an offence to enter the venue without a ticket. If found in the venue without a wristband you will be prosecuted.

You will not be able to purchase or consume alcohol unless you have valid photo I.D.

Whilst performing, some of the artists appearing at Good Things may use lyrics, language or gestures that some people may find offensive. If such language or behavior concerns you, please do not attend. If you believe such language or behavior is unsuitable for minors in your care, please do not allow them to attend.

Allow enough time to get to and into the show. It can take some time to get through the gates and security checks depending on the time of day so please be patient.

The Good Things event organisers and the NSW Police want to ensure everyone is safe during this festival. There will be uniformed and plain-clothes officers working using a range of strategies which includes drug-detection dogs. Enjoy the event but remember, taking drugs can be very unsafe. Possession and/or consumption of illegal substances will not be tolerated. Any patron found to be intoxicated on arrival will be refused entry. If found intoxicated in the venue you may be removed.

Make sure you pace yourself, drink plenty of water, eat some food that will give you some energy and be sure to get rest, when you can, to maximize your enjoyment on the day.

Please note that strobe lights from band stages can trigger epilepsy and we advise that you should take care to not expose yourself to that risk if you have epilepsy.

Please see list of WHAT NOT TO BRING items below.

### 4. WHAT TO BRING

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Remember to bring ID, your ticket, important phone numbers, sunblock, a hat, any medication you may need and a charged mobile phone. If you have any chronic conditions or illness (ie asthma, diabetes, epilepsy) be sure to carry information regarding your condition and emergency contact number on you at all times.

Make sure you dress in accordance with the weather forecast. Wear sensible shoes, clothes and bring a raincoat if need.

You can bring a small bag or backpack but remember that it will take longer to get into the show as it will be searched. There is a cloakroom at the entry to the event and charges will apply for you to store and access your personal belongings.

You are permitted to bring 1 empty water bottle and sandwiches to the show. However, please do remember that we're most likely in for a long day and food can spoil. There will be free water stations located within the event site to re-fill your empty bottles once inside.

## 6. WHAT NOT TO BRING

Anything that could cause harm is a prohibited item and will not be permitted entry to the venue. This includes but is not limited to:

- Aerosol Cans
- Alcohol and Illicit Drugs
- Bags Larger than A3
- Eskies and Picnic Blankets
- Furniture including Folding Chairs, Bean Bags, Inflatable Chairs / Lounges
- Liquids of Any Kind
- Glass, Cans and Metal Containers
- Laser Pointers, Weapons and Fireworks
- Professional Cameras, Recording Equipment or Drones
- Musical Instruments, Whistles, Hooters and Horns
- Confetti and Shredded Paper
- Scoters, Roller Skates, Skateboards and Push Bikes
- Commercial, Political or Offensive Signage and Clothing
- Animals - Except for Authorised Guide / Companion Animals

Any item which is reasonably considered by the promoter or venue as being able to cause injury, nuisance or offence to any other person attending the event.

## 7. SECURITY

Whether it's entering, inside or leaving the festival you will be required to abide by any reasonable request or command from the Good Things security team.

Remember that they are primarily there to keep the you safe. If you need help or see someone needing help please notify them straight away.

Crowd surfing, moshing and circle dancing are dangerous activities and will not be tolerated. Offenders will either be banned from the area or may be removed from the site. Good Things accepts no violence in any form and will result in immediate removal from the site.

## 8. ACCESSIBILITY

Good Things Festival will be an accessible friendly event as much as we can possibly make it. The entry will have a dedicated accessible lane. Accessible drop offs are permitted on Grand Drive east of Hamilton Drive. There are accessible viewing platforms available at stages 1 - 4. Accessible toilets are available at entry and within each toilet compound inside the event.

We suggest that you are accompanied by a friend or carer. As with all major events, navigating through the crowds can be difficult and we recommend that you stay clear of the mosh pits. Set within a park you should expect uneven ground and grass. As long as you plan your day and leave a bit of extra time to move between stages there is absolutely no reason why you should not have a great day and be able to see the bands you love.

Guide Dogs are permitted on the festival grounds to valid Disability Card or Companion Card holders.

## 9. COMPANION CARDS

Upon presentation of a Companion Card at entry to the event, ticket purchasers are entitled to an additional ticket for their respective carer. The Companion Card must be presented alongside the issued ticket to gain entry to the event.

## 10. EMERGENCY EVACUATION

Under extreme (and unlikely) circumstances, an area or the entire site may be required to be evacuated or cleared. It will be imperative for you to follow all instructions and directions from emergency services, police, fire brigade and / or our security team that would be requested of you in such a situation. Remember these people are only there to help so pay attention.

## 11. CAN I BRING MY CAMERA?

No professional photography or audio recording equipment is permitted. Basic point and click cameras and mobile phones are accepted.

## 12. LOST PROPERTY

If you find lost property during the event, please hand to security or drop off to the merchandise or cloakroom tents. If you have lost anything, please contact the venue 24 hours after the event.

Telephone +61 2 9339 6699

## 13. PUBLIC TRANSPORT INFORMATION

### Trains

The closest train station to Centennial Park is Bondi Junction on the T4 Eastern Suburbs and Illawarra Line. From Bondi Junction, the park is a 10 minute walk via Grafton Street and Oxford Street. Alternatively you can change for a regular route bus from the interchange.

Trackwork is taking place from 02:00 Saturday 7 December until 02:00 Monday 9 December and may affect how you travel to and from the event:

- T1 Western Line: Penrith trains run to a changed timetable. Richmond trains run between Richmond and Olympic Park only. On Saturday only from 23:00 until 05:30, buses replace all trains between Lidcombe and Central.
- T1 North Shore Line: Trains may run to a changed timetable due to trackwork between Strathfield and Central.
- T2 Inner West and Leppington Line: The all-stations Homebush trains will not run. Leppington trains run between Leppington and Strathfield only. On Saturday night from 23:00 until 05:30, buses replace trains between Lidcombe and Central.
- T9 Northern line: On Saturday from 23:15 until 05:30, buses replace all trains between Strathfield and Central.
- Blue Mountains Line and Central Coast and Newcastle Line: On Saturday from 23:00 until 05:30, buses replace all trains between Strathfield and Central.

Trackwork is carried out on an ongoing basis to maintain the safety, reliability, and efficiency of the Sydney Trains network. Trackwork may affect how you travel so allow plenty of extra travel time and plan ahead.

### Bus

A number of buses run regularly and make stops along Oxford Street within walking distance of Centennial Park. The closest stops to the park are on Oxford Street near York Street.

- From the City you can catch a route 333 or 340, making stops along Elizabeth Street, Park Street and Oxford Street.
- From the Inner West you can catch a route 352, 355 or 440, making stops along City Road, Parramatta Road, Enmore Road, Norton Street, Cleveland Street and Oxford Street.
- From Bondi Junction you can walk or catch a route 355, 440, 352 or 340, making stops along Oxford Street.

Remember you will need to use your Opal card and tap on and off when travelling on regular bus services

**TAXI and Rideshare**

A drop off zone will be in place on Grand Drive east of Parkes Drive and Grand Drive east of Randwick Gates and from 12pm to 6pm. A taxi rank is located at Bondi Junction on Grosvenor Street.

**PARKING**

NO Parking within Centennial Park. There is paid parking stations available within the Bondi Junction area. If you and your friends are driving please make sure you have a designated driver.