

BRISBANE SHOWGROUNDS

SUNDAY 8th DECEMBER, 2019

Gates Open at 12 Noon and event closes at 10pm.

Public Gate Entry is at 600 Gregory Terrace Bowen Hills.

NOTE: Venues and lineup may be subject to change.

Frequently Asked Questions

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1. AGE POLICY

We advise that young people from 15 to 18 must be accompanied by a responsible adult (18 OR OVER). At the entrance, there will be a Guardian & Minors lane or booth and the guardian will be required to sign a waiver taking responsibility for the young person/s in their care. Both the Guardian and Minor shall be required to write each other's mobile tel. number (or name if no mobile available) on the others wristband, thus allowing for safety team to contact each of you if need be.

We advise that Good Things is a loud and high energy environment and as such not suitable for children under 15 and they will not be admitted. This includes babes in arms. We are making this policy based on our risk assessment and the advice from security and emergency services. We will not accept this policy as being discriminatory.

2. FIRST AID

There will be First Aid located adjacent to the Main stages and Stage 3/4 to treat people who are genuinely ill or have injured themselves on the day. Try to minimize your demands on them if it does not relate to real issues as they have a very long and demanding day. More than 50% of all First Aid Calls are related to cut feet and sunburn – please wear shoes and bring sunblock.

3. SAFETY AT GOOD THINGS

You must have current Photo ID to enter. All patrons must have a ticket and it is an offence to enter the venue without a ticket. If found in the venue without a wristband you will be prosecuted.

You will not be able to purchase or consume alcohol unless you have valid photo I.D.

Whilst performing, some of the artists appearing at Good Things may use lyrics, language or gestures that some people may find offensive. If such language or behavior concerns you, please do not attend. If you believe such language or behavior is unsuitable for minors in your care, please do not allow them to attend.

Allow enough time to get to & into the show. It can take some time to get through the gates & security checks depending on the time of day so please be patient.

The Good Things event organisers and the Police want to ensure everyone is safe during this festival. There will be uniformed and plain-clothes officers working using a range of strategies which includes drug-detection dogs. Enjoy the event but remember, taking drugs can be very unsafe. Possession and/or consumption of illegal substances will not be tolerated.

Any patron found to be intoxicated on arrival will be refused entry. If found intoxicated in the venue you may be removed.

Make sure you pace yourself, drink plenty of water, eat some food that will give you some energy & be sure to get rest, when you can, to maximize your enjoyment on the day.

Please note that strobe lights from band stages can trigger epilepsy and we advise that you should take care to not expose yourself to that risk if you have epilepsy.

Please see list of WHAT NOT TO BRING items below.

4. WHAT TO BRING

Remember to bring ID, your ticket, important phone numbers, sunblock and a hat, any medication you may need, a charged mobile phone. If you have any chronic conditions or illness (ie asthma, diabetes, epilepsy) be sure to carry information regarding your condition & emergency contact number on you at all times.

Make sure you dress in accordance with the weather forecast. Wear sensible shoes & clothes and bring a rain coat if need.

You can bring a small bag or backpack, but remember that it will take longer to get into the show as it will be searched, and if you want to check it in, it will add more queues to your day. There is a cloakroom inside the event and charges will apply for you to store and access your personal belongings.

You are permitted to bring 1 empty water bottle and sandwiches to the show. However, please do remember that we're most likely in for a long day and food can spoil.

There will be free water stations located within the event site to re-fill your empty bottles once inside.

5. WHAT NOT TO BRING

Anything that could cause harm is a prohibited item and will not be permitted entry to the venue. This includes but is not limited to:

- Portable seating of any kind
- Tables, esky's or coolers, tents or sun shelters
- Alcohol, illicit and synthetic drugs
- Prescription drugs that are not in original container and without the pharmacy stickers issued in the name of the ticket holder
- Glass & aluminium containers
- Liquids other than lotions (empty water bottles that are not glass are permitted)
- Professional Audio /Visual Recording Devices (excluding mobile phones and go pros)
- Flags & Poles
- Promotional materials- stickers & flyers
- Weapons or dangerous items including Laser pointers or selfie sticks
- Flares & Fireworks
- Bicycles, skateboards, surfboards, hoverboards, scooters or personalised motor vehicles.
- Animals (excluding authorised guide companion dogs)
- No liquids are permitted onto site for security reasons; there is free water available at all bars and at multiple points throughout the venue.
- Patrons are permitted to bring empty water bottles that are not glass.
- Additional items may be found prohibited at the discretion of event security guards. ANY item deemed prohibited must be checked at the cloakroom located near the entry. GTF will take care but not take responsibility for cloaked items.

6. SECURITY

Whether it's entering, leaving or in the festival you will be required to abide by any reasonable request or command from the Good Things security team.

Remember that they are primarily there to keep the you safe. If you need help or see someone needing help please notify them straight away.

Crowd surfing, moshing & circle dancing are dangerous activities & will not be tolerated. Offenders will either be banned from the area or may be removed from the site.

Good Things accepts no violence in any form and will result in immediate removal from the site.

7. ACCESSIBILITY

The Good Things Festival will be an accessible friendly event as much as we can possibly make it. Each entrance will have an accessible lane. Accessible transport are permitted to stop as close as possible to main entry where possible. If the venue does not already provide for reasonable viewing above the crowd height, then we will endeavor to have an accessible viewing area at each stage. Accessible toilets are available at various locations around the site.

We suggest that you are accompanied by a friend or carer as, with all major events, navigating through the crowds can be difficult and we recommend that you stay clear of the mosh pits. As long as you plan your day and leave a bit of extra time to move between stages there is absolutely no reason why you should not have a great day and be able to see the bands you love.

Guide Dogs are permitted on the festival grounds to valid Disability Card or Companion Card holders.

8. COMPANION CARDS

Upon presentation of a Companion Card at entry to the event, ticket purchasers are entitled to an additional ticket for their respective carer. The Companion Card must be presented alongside the issued ticket to gain entry to the event.

Good Things Festival (GTF) is a licensed MA15 all ages event

9. EMERGENCY EVACUATION

Under extreme (and unlikely) circumstances a building, area or the entire site may be required to be evacuated or cleared. It will be imperative for you to follow all instructions & directions from emergency services, police, fire brigade & / or our security team that would be requested of you in such a situation. Remember these people are only there to help so pay attention. Please orientate yourself to where a structure or building might be to find shelter.

10. CAN I BRING MY CAMERA?

No professional photography or audio recording equipment is permitted. Basic point and click cameras and mobile phones are accepted.

11. LOST PROPERTY

If you find anything at the event please drop off all found lost property to any of the following locations: Cloakroom, Merchandise or Entry Gate.

If you have lost anything please contact the venue 24 hours after the event.

Telephone +61 7 3253 3900

12. PUBLIC TRANSPORT INFORMATION

Trains

Best metro train stations are Bowen Hills and Fortitude Valley.

Trains run all throughout the day and evening, with the last trains leaving 3:45am

For Further details regarding Train & Bus timetables and stations please visit www.translink.com.au

Rideshare

There will be a dedicated RIDESHARE drop off and pick up locations at the event. This will be located Alexander street.

TAXI

There will be a taxi rank located outside of the main entry on Gregory Terrace. For details of all taxi networks servicing the Brisbane area, visit 13 CABS or Black and White Cabs.

PARKING

No parking on site at Brisbane Showgrounds. If you and your friends are driving please make sure you have a designated driver.

Follow the link to your best parking options.

<https://www.brisbaneshowgrounds.com.au/information/parking/>